

**Crosa Alice**  
Via Trento 8 13900 Biella  
Lieu dit la sansonniere

72300 Parcé-sur-Sarthe  
France

## CERTIFICATE OF INSURANCE

*Humanis Assurances certifies to whom it may concern:*

### **CROSA ALICE, born on 2005-11-23**

*is covered during his/her stay in France from (2022-08-23 to 2023-08-23) by the contract number A104131 for the following risks:*

- Healthcare Plan: reimbursement of medical, surgical and hospitalization expenses within the limit of the underwritten contract*
- Assistance services / medical repatriation*
- Public liability Insurance (personal accident cover)*
- General liability insurance*

*This certificate only represents a “presumption of coverage” and shall not bind the company beyond the limits specified in the terms and conditions of the Insurance contract it is referring to.*

*The said certificate is valid from (2022-08-23 to 2023-08-23) subject to the possibilities of suspension or termination stipulated in the contract.*

*The administration of the contract is provided by Humanis Assurances through its department called WELCARE specialized in Healthcare Plan and especially dedicated to people in global mobility.*

*Done in Paris on 2022-08-18*

*Electronic signature:*

**Catherine JEULIN**  
*Application Department*




Humanis Assurances, Société Anonyme régie par le Code des Assurances au capital social de 23.565.660 € entièrement libéré, inscrite au RCS de Paris sous le numéro 447 883 661, dont le Siège social se situe 29 boulevard Edgar Quinet, 75014 PARIS, France.

INTER PARTNER ASSISTANCE, agissant sous la marque AXA Assistance, société anonyme de droit belge au capital de 11 702 613 euros, entreprise d'assurance non-vie agréée par la Banque Nationale de Belgique (0487), immatriculée au Registre des Personnes Morales de Bruxelles sous le numéro 415 591 055, dont le siège social est situé 166 Avenue Louise – 1050 Ixelles – Bruxelles Capitale – Belgique, prise au travers de sa succursale française immatriculée au Registre du Commerce et des Sociétés de Nanterre sous le numéro 316 139 500 et située 6, rue André Gide 92320 Châtillon.

AXA FRANCE IARD. S. A. au capital de 214 799 030 €, RCS de Nanterre n° 722 057 460 –siège social : 313 Terrasses de l'Arche – 92 727 NANTERRE CEDEX – Entreprise régie par le Code des assurances

## PRACTICAL GUIDANCE

<b>HOW TO CONTACT US</b>	<p>If you need help or have any question about the process, guarantees, e-services, <b>please contact our Customer Relation Centre Monday to Friday 8 – 6 hours (CET),</b>  <b>Dialing +33(0) 2 54 45 56 64</b> (local rate call)  <b>Or by email <a href="mailto:gestion@welcare.fr">gestion@welcare.fr</a></b></p>	
<b>REIMBOURSEMENT LOWER OR EQUAL TO €500</b>	<p><b>E-claiming for medical invoices whose amount does not exceed €500 and does not concern hospital costs</b>, is available at the following address:  <a href="https://espace-sante-international.welcare.fr/en">https://espace-sante-international.welcare.fr/en</a></p> <p>Only the policy holder has <b>an identification number to create and get access to these e-services</b>. As a result, claims might be made through your personal account.  In order to get access to this e-service, you have first to create an account in the “individual area » where your <b>Identification Number is required</b>.  To get your Identification number, please <b>contact our Customer Relation Centre Monday to Friday 8 – 6 hours (CET) dialing +33(0) 2 54 45 56 64</b>.  <i>Once your account is created, you, would be able to get access to e-claiming using your own code access.</i></p> <p><i>In order to get reimbursed do not forget to <b>send first</b> your <b>bank account data or IBAN</b>, or your family or host family's one (<b>plus the corresponding passport / Identity card</b>) depending on who have paid the invoice and as a consequence who would be reimbursed!</i></p> <p>Therefore go to the web space called Request / Make a request / Update the bank account and please upload the bank account data as well as the bank account owner's identity card.</p>	
<b>HOSPITAL INVOICES &amp; REIMBOURSEMENTS EXCEEDING €500</b>	<p>For any medical claim exceeding <b>€500 or which or related to hospital costs, original invoices as well as the medical prescription</b> shall be sent by post at the following address:</p> <p style="text-align: center;"><b>WELCARE</b>  <b>Département Gestion</b>  <b>TSA 20016</b>  <b>41971 BLOIS CEDEX 9</b>  <b>FRANCE</b></p> <p>Please note that the bank account data as well as the bank account owner's identity card will be required to make the reimbursement.</p>	
<b>HOSPITALIZATION</b>	<p style="text-align: center;"><b>FRANCE</b></p> <p>Please, contact <a href="#">Welcare</a> our Customer Relation Centre from Monday to Friday de 8 to 6 hours dialing  <b>+33(0) 2 54 45 56 64</b></p>	<p style="text-align: center;"><b>ABROAD</b></p> <p>Please call AXA Assistance dialing  <b>+33(0) 1 55 92 40 00</b></p>
<b>ASSISTANCE</b> 	<p>A repatriation seems to be necessary, get immediately in contact with  <b>AXA Assistance</b>  dialing <b>+33(0)1 55 92 40 00</b>  or sending a fax at <b>+33 (0)1 55 92 40 50</b>.  Do not forget to give the convention number: <b>0801936</b></p>	